

Thank you for choosing Shorewalk Vacation Villas for your stay. We look forward to providing you with the same professional service that we have for the past 30 years. Below is some important information regarding your time in our area including details regarding updated procedures to ensure the health and safety for you, our team members and our owners.

## Check-In:

- Thank you for limiting check-in to one (1) person per party in order to keep the number of guests in our lobby to a minimum.
- Hand sanitizer is available in our office and our front desk has a transparent "sneeze" guard to provide added protection for our guests and team members.
- Take advantage of our convenient "contactless" guest key box located just outside of the Shorewalk front office to pick up your keys, property map & check-in paperwork.
- Please continue to practice social distancing of at least six (6) feet between you and others on the property
- Prior to your arrival, your condo has been vacant for 3 days (72 hours) from the previous departure.
- Prior to your arrival, your condo will have been cleaned by our housekeeping team using disinfecting products with additional focus on "high-touch" surfaces such as door handles, switches, and faucets.

## While at Shorewalk:

- If you need assistance, as an alternative to visiting the office please consider calling our front desk team at 941-794-9800 or at <u>Reservations@Shorewalk.com</u>.
- Please enjoy you're stay with us!

## Check-Out:

- Our front office has a convenient "contactless" key box to deposit your keys, pool passes and other items that need to be returned to us at the end of your stay. Thank you for utilizing this option to assist in minimizing front desk traffic.
- After a departure, our team visits All condos to inspect and ensure proper cleaning and disinfecting for our next guest.
- We hope you enjoyed your stay with us! If you would like to rebook, please call 941-794-9800 to speak with one of our team members who would be happy to assist you with any future holiday plans.

For the most up to date area information and re-opening guidelines please visit: <u>https://www.mymanatee.org/departments/public\_safety/coronavirus\_information</u>